

Appendix A

Website Feedback

Would you like to provide comments on the DCAS website and/or DCAS services?

Yes

No

Please share with us your comments and/or suggestions on the following:

The ease in understanding the website and materials

The ease of finding information and accomplishing your task on the website today

The quality of DCAS services

The timing of DCAS services

I attempted to open a PDF on the DCAS website and instead got a blank pop-up that was nearly impossible to close. I think it was intended to be a survey of the site that's clearly gone awry.
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If my father started working for Rocketdyne in April 1964 thru 04 1965 how can this department who is handling the claim for area IV claim that my father did not work more than 250 hours he worked at least 800 hours how can they get away with such a lie? and how can I stop them?

why is your address http://www.cdc.gov/niosh/ocas/ when you are called dcas? What is ocas? what is the difference between ocas and dcas? is this a new group that is handling my claim?
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excellent

I like your website and the email updates I receive on my blackberry - Thank you
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The site is there, but the response to assistance is not. How do you get a response to your claim?
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